

Contract Length & Renewal: Contracts shall not exceed one year in duration, however contracts may contain a provision for renewal. For renewal to be applicable an operator must deliver a notice to the customer which reminds the consumer of the intended intention to renew the contract for another term. This notice of renewal shall be delivered to the consumer at least thirty days before, but not more than ninety days before, the end of the contract. As well Section 25 D subsection 2 states that a contract that provides for renewal shall provide that the contract is not renewable if the customer notifies the operator in writing, before the time of renewal, that the customer does not want to renew. Note: no pending amendments. To view these regulations please open. ([Read More](#)).

Contract Cancellation/Notice/Refunds: A customer may cancel a contract by delivering a written notice of rescission to the operator within five days after the contract is signed or the services are available, whichever is the later. As well a consumer who rescinds a contract is not liable for payment for services received or used up to the rescission and is entitled to a refund of any payment pursuant to the contract. As well every operator who owes a refund shall pay the refund within twenty days a) after receiving notice of rescission or cancellation, as the case may be. To view these regulations please open. ([Read More](#)).

Offences and Penalties: Every person who violates or fails to comply with any provision of this Act or the regulations or an order or direction given under this Act or the regulations, and every director of a corporation who knowingly concurs in a violation or failure to comply with any provision of this Act or the regulations is guilty of an offence and is liable on summary conviction to a penalty of not more than two thousand dollars or to imprisonment for a term or not more than one year, or both. Secondly where a corporation is convicted of an offence under subsection 1 it is liable to a penalty of not more than twenty-five thousand dollars. To view these regulations please open ([Read More](#)).

Installment Plans: Every operator shall make available to ever customer at least one plan for installment payments of membership and, where applicable, initiation fees whereby the customer may make equal monthly payments over the term of the contract. Notwithstanding a consumer may still pay in full for their contracts and avoid making installment payments. Second in a plan for payments, the total amount paid by installments shall not exceed the membership or initiation fee, if applicable, by more than twenty-five percent. As well no operator shall charge a customer more than one initiation fee or charge an initiation fee that is greater than twice the membership fee. To view these regulations please open ([Read More](#)).

Current Amendments: There are no current proceedings

To View Complete Act Click On: <http://nslegislature.ca/legc/statutes/consumpr.htm>

Key Contacts:

Consumer Protection Act, 1989
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askus@gov.ns.ca

Notes:

Contact Kimberly Kostashuk at Fitness Industry
Canada for more information at 1-866 402. 3422
Or at kkostashuk@ficdn.ca

Disclaimer: The above provincial summary is meant as a reference tool only; readers are advised to review the legislation closely to ensure that changes have not been made and to ensure that they are operating within the current regulations of the Act.