

Contract Length & Renewal: There are currently no regulations which specify any limitation regarding consumer contract length. As well within the *Fair Trading Act* there are no provisions or regulations which define the way in which a consumer must renew a contract. Note: No pending amendments/ In force since 2000.

Contract Cancellation: Consumers have the right to cancel their contracts at any time if a prescribed unfair business practice has occurred. Note: No pending amendments/ In force since 2000. To view a complete listing of unfair business practices please open. ([Read More](#))

Notice For Cancellation (Refunds): There are no current regulations regarding the way in which a consumer must give notice for canceling a consumer contract. As well there are no current regulations regarding consumer refunds upon cancellation. Note: No pending amendments/ In force since 2000.

Offences & Penalties: Any person who is convicted of an offence under this Act or the regulations is liable to a fine of not more than a) 100,000 dollars or b) 3 times the amount obtained by the defendant as a result of the offence. When a corporation commits an offence under this Act or the regulations, every principal, director, manager, employee or agent of the corporation who authorized the act or omission that constitutes the offence or who assented to, acquiesced in or participated in the act or omission that constitutes the offence is guilty of the offence whether or not the corporation has been prosecuted for the offence. Note: No pending amendments/ In force since 2000. To view the list of punishable offences and regulations please open. ([Read More](#)) and direct your attention to: Sections 161 for a list of offences and sections 162, 163, 164 and 165 for a summary of regulations:

Installment Plans: Not addressed within the Act/ No pending amendments.

Current Amendments: No pending amendments affecting the *Fair Trading Act*. To view a complete list of all current amendments, please open accompanying hyperlink.
http://www.assembly.ab.ca/net/index.aspx?p=bills_statusreport

To View Complete Act Click On:

http://www.qp.gov.ab.ca/documents/Acts/F02.cfm?frm_isbn=9780779725427

Key Contacts

Consumer programs in the:
Ministry of Service Alberta
Phone: (780) 427-4088
(Ask for consumer programs)

Notes:

Information obtained from the:
Fair Trading Act, 2000.
Please Contact Kimberly Kostashuk at Fitness
Industry Canada for more information at
1-866-402-3422 or kkostashuk@ficdn.ca

Disclaimer: The above provincial summary is meant as a reference tool only; readers are advised to review the legislation closely in order to ensure that changes have not been made, and to ensure that they are operating within the current regulations of the Act.